

Welcome To Anastasia Condominiums
We hope you enjoy your stay with us!

Important Numbers:

Code for Security Gate and Boardwalk to Ocean:	*0836
Office Number (9AM – 5PM Mon-Sat.)	904-471-2800
After Hours – Non-Emergency Answering Machine	904-471-2800
Emergency Number After-Hours	904-461-0137

Note: If you are locked out after-hours, call the emergency number. There will be a \$25 charge for this service.

Trash Pickup: Trash will be picked up outside your door Monday thru Friday. Place trash in a well-tied plastic bag outside your door by 10AM. Please do not put trash out the night before since it may attract small wild animals from the sand dunes. On Saturday, Sunday or holidays, you must take your trash to the dumpster in the fenced area on the north side of the parking lot.

Tennis: To play tennis, you will need a key to the gate. The key can be obtained in the office. To play tennis in the evening, please pick up the key before 5PM that day and drop it in the mail slot at the front of the office after you are finished playing.

Pool: Please read and observe the pool rules that are posted in the pool area. Most importantly, *no glass of any type* is permitted inside the pool fence. Also, there should be no throwing of objects in the pool nor any free floating objects. There is a shower in the pool area for salt, sand and suntan lotion/oil removal prior to entering the pool. Restrooms are also available in the pool area. Our pool area *closes at 10PM* when quiet hours begin. Please be considerate of our full-time residents and other guests concerning noise that would disturb others.

Newspapers & Travel Brochures: There are newspaper machines by the restrooms in the pool area. We have various brochures in the office on area attractions and restaurants – some with discounts.

Telephones: The phone number for your unit is shown on your confirmation. It is your responsibility to furnish that number to whomever you choose. The office will not give out a unit phone number unless there is written permission. Note that the unit phone is for local calls only. Any long distance calls should be made using your cell phone or, if the unit phone is used, via a telephone calling card, a credit card or by calling collect. If long distance charges appear on the unit owner's telephone bill for the period of your stay, there will be an additional *\$3 per call* handling fee added to the cost of each call.

Car Wash: There is a complimentary car wash to remove the salt water film from your car. The car wash is located in the northwest corner of the parking lot by the basketball backboard.

Elevators & Fish Fountain: We have three elevators for the building located on the North, South and Ocean sides of each floor. We would ask you to instruct the younger members in your group not to play with elevator buttons or to put food or other items into our fish fountain on the first floor behind the ocean side elevator.

Beach Chairs, Surfboards, Shoes, Toys, etc: Please do not leave items outside the front entrance doors of a unit or in any common areas. Towels, bathing suits, etc. must be dried inside the unit and not hung over the balcony railings or in the common areas.

Sea Turtle Season: The season extends from May 1st through October 31st. Artificial lighting visible on the beach disrupts the hatchlings' journey to the ocean. Our exterior lighting is "sea turtle friendly". In your unit, the kitchen lights and dining room chandeliers give out the greatest source of light. We ask that you consider turning off all unnecessary lights when not in use.

Checkout: Check out time is no later than 10:30AM on the day of departure. If you leave before the office is open that morning, please deposit all keys in the mail slot at the front of the office along with your comment sheet. A \$25 fee will be deducted from your security deposit for excessive cleaning or laundry (average 2 loads). Also, there will be a \$25 charge per key for the loss of any keys issued to you.

Comment Sheet: Please turn in your comment sheet at the end of your stay telling us what you liked and didn't like. This is our only way to know what is working and what needs to be improved!